

10 CA ADC § 2695.180

§ 2695.180. Definitions.

Barclays Official California Code of Regulations [Currentness](#)

Title 10. Investment

Chapter 5. Insurance Commissioner

Subchapter 7.5. Unfair or Deceptive Acts or Practices in the Business of Insurance

Article 1.3. Valuation of Homes ([Refs & Annos](#))

➔ § 2695.180. Definitions.

As used in this article and in [California Insurance Code section 1749.85](#) the following terms have the following meanings:

(a) "Homeowners' insurance policy" shall have the same meaning as a "policy of residential property insurance" as defined in subdivision (a) of [Insurance Code section 10104](#). A "homeowners' insurance policy" does not include:

(A) a tenant's policy;

(B) a policy covering an individually owned mobilehome and its contents;

(C) a policy covering an individually owned manufactured home and its contents;

(D) a renter's policy; or

(E) a policy insuring an individually owned condominium unit that does not provide dwelling structure coverage.

(b) "Replacement value" shall have the same meaning as "replacement cost" and is defined as the amount it would cost to repair, construct, rebuild or replace a damaged or destroyed structure.

(c) "Fire and casualty broker-agent" and "personal lines broker-agent" mean holders of the licenses defined in [Insurance Code sections 1625](#) and [1625.5](#), respectively. Fire and casualty broker-agents and personal lines broker-agents are also referred to as "broker-agent" in this article.

(d) "Licensee" means

(1) any person or entity that holds a license or certificate of authority issued by the Department of Insurance;

(2) a broker-agent; or

(3) any other entity for whom the Insurance Commissioner's consent is required before transacting business in the State of California or with California residents.

(e) "Estimate of replacement value" shall have the same meaning as "estimate of replacement cost" and means any estimate, statement, calculation, approximation or opinion, whether expressed orally or in writing, regarding the projected replacement value of a particular structure or structures.

Note: Authority cited: [Sections 790.10](#), [1749.7](#), [1749.85](#) and [2051.5](#), [Insurance Code](#).
Reference: [Sections 790.03](#), [1625](#), [1625.5](#), [1749.85](#), [2051.5](#), [10087](#) and [10104](#), [Insurance Code](#).

HISTORY

1. New article 1.3 (sections 2695.180-2695.183) and section filed 12-29-2010; operative 6-27-2011 pursuant to [Government Code section 11343.4\(b\)](#) (Register 2010, No. 53).
2. Change without regulatory effect amending subsection (a) and adding subsections (a)(A)-(E) filed 4-18-2011 pursuant to [section 100, title 1, California Code of Regulations](#) (Register 2011, No. 16).

10 CA ADC § 2695.181

§ 2695.181. Standards for Real Estate Appraisers.

Barclays Official California Code of Regulations [Currentness](#)

Title 10. Investment

Chapter 5. Insurance Commissioner

Subchapter 7.5. Unfair or Deceptive Acts or Practices in the Business of Insurance

Article 1.3. Valuation of Homes ([Refs & Annos](#))

➔ **§ 2695.181. Standards for Real Estate Appraisers.**

Subdivision (d) of [Insurance Code 1749.85](#) provides that if the Department of Insurance, by adopting a regulation, establishes standards for the calculation of estimates of replacement value of a structure by appraisers, then on and after the effective date of the regulation a real estate appraiser's estimate of replacement cost shall be calculated in accordance with the regulation. A real estate appraiser, whether or not a licensee, shall not estimate the replacement cost of a structure for use in connection with a homeowner's insurance policy unless the estimate of replacement cost complies with the provisions of subdivisions (a) through (e) of Section 2695.183. Appropriate licensure by the Department of Insurance is required in order to lawfully explain levels of coverage under a homeowners' insurance policy.

Note: Authority cited: [Sections 35, 790.10, 1631, 1633, 1749.7, 1749.85](#) and [2051.5, Insurance Code](#). Reference: [Sections 35, 790.03, 1631, 1625, 1625.5, 1633, 1749.85, 2051.5, 10087](#) and [10104, Insurance Code](#).

HISTORY

1. New section filed 12-29-2010; operative 6-27-2011 pursuant to [Government Code section 11343.4\(b\)](#) (Register 2010, No. 53).

10 CA ADC § 2695.182

§ 2695.182. Documentation of Person Making Estimate.

Barclays Official California Code of Regulations [Currentness](#)

Title 10. Investment

Chapter 5. Insurance Commissioner

Subchapter 7.5. Unfair or Deceptive Acts or Practices in the Business of Insurance

Article 1.3. Valuation of Homes ([Refs & Annos](#))

➔ **§ 2695.182. Documentation of Person Making Estimate.**

(a) In the event an estimate of replacement cost is provided or communicated by a licensee to an applicant or insured in connection with an application for or renewal of a homeowners' insurance policy that provides coverage on a replacement cost basis, the licensee shall document and maintain in the applicant's or insured's file the following information:

(1) The status of the person preparing the estimate of replacement value, as the insurer underwriter or actuary or other person identified by the insurer, a broker-agent, a contractor, an architect, a real estate appraiser, or other person or entity permitted to make such an estimate by [Insurance Code section 1749.85](#);

(2) The name, job title, address, telephone number, and license number, if applicable, of the person preparing the estimate of replacement value;

(3) The source from which or method by which the estimate of replacement cost was prepared, to include any replacement cost calculator, contractor's estimate, architectural report, real estate appraisal, or other source or method; and

(4) A copy of any reports, inspection reports, contractor's estimates, or other documents used to prepare the estimate of replacement value.

(b) In the event the estimate of replacement cost is provided by a licensee to an applicant or insured in connection with an application for or renewal of a homeowners' insurance policy that provides coverage on a replacement cost basis, the licensee shall maintain in the insured's file the records specified in subdivision (a) of this Section 2695.182 for the entire term of the insurance policy or the duration of coverage, whichever terminates later in time, and for five years thereafter. In the event the estimate of replacement cost is provided by a licensee to an applicant to whom an insurance policy is never issued, subdivision (a) of this Section 2695.182 shall not apply.

(c) Notwithstanding any other provision of this Section 2695.182, this section shall impose no duty upon a broker-agent to obtain from the insurer and maintain any information or document that in the absence of this section would not come into the possession of the broker-agent in the ordinary course of business.

Note: Authority cited: [Sections 730, 790.04, 790.10, 1727, 1749.7](#) and [1749.85, Insurance Code](#). Reference: [Sections 730, 790.03, 790.04](#) and [1749.85, Insurance Code](#).

HISTORY

1. New section filed 12-29-2010; operative 6-27-2011 pursuant to [Government Code section 11343.4\(b\)](#) (Register 2010, No. 53).

10 CA ADC § 2695.183

§ 2695.183. Standards for Estimates of Replacement Value.

Barclays Official California Code of Regulations [Currentness](#)

Title 10. Investment

Chapter 5. Insurance Commissioner

Subchapter 7.5. Unfair or Deceptive Acts or Practices in the Business of Insurance

☞ [Article 1.3. Valuation of Homes \(Refs & Annos\)](#)

➡ **§ 2695.183. Standards for Estimates of Replacement Value.**

No licensee shall communicate an estimate of replacement cost to an applicant or insured in connection with an application for or renewal of a homeowners' insurance policy that provides

coverage on a replacement cost basis, unless the requirements and standards set forth in subdivisions (a) through (e) below are met:

(a) The estimate of replacement cost shall include the expenses that would reasonably be incurred to rebuild the insured structure(s) in its entirety, including at least the following:

(1) Cost of labor, building materials and supplies;

(2) Overhead and profit;

(3) Cost of demolition and debris removal;

(4) Cost of permits and architect's plans; and

(5) Consideration of components and features of the insured structure, including at least the following:

(A) Type of foundation;

(B) Type of frame;

(C) Roofing materials and type of roof;

(D) Siding materials and type of siding;

(E) Whether the structure is located on a slope;

(F) The square footage of the living space;

(G) Geographic location of property;

(H) Number of stories and any nonstandard wall heights;

(I) Materials used in, and generic types of, interior features and finishes, such as, where applicable, the type of heating and air conditioning system, walls, flooring, ceiling, fireplaces, kitchen, and bath(s);

(J) Age of the structure or the year it was built; and

(K) Size and type of attached garage.

(b) The estimate of replacement cost shall be based on an estimate of the cost to rebuild or replace the structure taking into account the cost to reconstruct the single property being evaluated, as compared to the cost to build multiple, or tract, dwellings.

(c) The estimate of replacement cost shall not be based upon the resale value of the land, or upon the amount or outstanding balance of any loan.

(d) The estimate of replacement cost shall not include a deduction for physical depreciation.

(e) The licensee shall no less frequently than annually take reasonable steps to verify that the sources and methods used to generate the estimate of replacement cost are kept current to reflect changes in the costs of reconstruction and rebuilding, including changes in labor, building materials, and supplies, based upon the geographic location of the insured structure. The estimate of replacement cost shall be created using such reasonably current sources and methods.

(f) Except as provided in subdivision (k) of this Section 2695.183, the provisions of this article are binding upon licensees, notwithstanding the fact that information, data or statistical

methods used or relied upon by a licensee to estimate replacement cost may be obtained through a third party source. Any and all information received by the Department pursuant to this article shall be accorded the degree of confidential treatment required by [section 735.5 of the Insurance Code](#) or Chapter 2 of Part 1 of Division 3 of Title 2 of the Government Code, commencing at section 11180.

(g)(1) If a licensee communicates an estimate of replacement cost to an applicant or insured in connection with an application for or renewal of a homeowners' insurance policy that provides coverage on a replacement cost basis, the licensee must provide a copy of the estimate of replacement cost to the applicant or insured at the time the estimate is communicated. However, in the event the estimate of replacement cost is communicated by a licensee to an applicant to whom the licensee determines an insurance policy shall not be issued, then the licensee is not required pursuant to the preceding sentence to provide a copy of the estimate of replacement cost. In the event the estimate of replacement cost is communicated by telephone to an insured, the copy of the estimate shall be mailed to the insured no later than three business days after the time of the telephone conversation. In the event the estimate of replacement cost is communicated by telephone to an applicant, the copy of the estimate shall be mailed to the applicant no later than three business days after the applicant agrees to purchase the coverage.

(2) An estimate of replacement cost provided in connection with an application for or renewal of a homeowners' insurance policy that provides coverage on a replacement cost basis must itemize the projected cost for each element specified in paragraphs (a)(1) through (a)(4), and shall identify the assumptions made for each of the components and features listed in paragraph (a)(5), of this Section 2695.183.

(h) If an estimate of replacement cost is updated or revised by, or on behalf of, the licensee and the revised estimate of replacement cost is communicated to the applicant or insured in connection with an application for or renewal of a homeowners' insurance policy that provides coverage on a replacement cost basis, the licensee shall provide a copy of the revised or updated estimate of replacement cost to the applicant as provided in paragraph (g)(1) of this Section 2695.183, or to the insured simultaneously with the renewal offer, as the case may be. This subdivision (h) shall not apply when the update or revision to the estimate of replacement cost or the policy limit results solely from the application of an inflationary provision in a policy or an inflation factor. This subdivision (h) shall not obligate a licensee to recalculate an estimate of replacement cost on an annual basis.

(i) Licensees shall maintain (1) a record of the information supplied by the applicant or insured that is used by the licensee to generate the estimate of replacement cost, and (2) a copy of any estimate of replacement cost supplied to the applicant or insured pursuant to paragraph (g)(1), or subdivision (h), of this Section 2695.183. If a policy is issued, these records and copies shall be maintained for the entire term of the insurance policy or the duration of coverage, whichever terminates later in time, and for five years thereafter. However, if the estimate of replacement cost is provided to an applicant to whom an insurance policy is never issued, the records and copies referred to in the first sentence of this subdivision (i) shall be maintained for the period of time the licensee ordinarily maintains applicant files in the normal course of business, provided that such period of time shall be at least sufficient to ensure that the licensee is able to comply with the provisions of this subdivision in the event the policy is issued to the applicant.

(j) To communicate an estimate of replacement value not comporting with subdivisions (a) through (e) of this Section 2695.183 to an applicant or insured in connection with an application for or renewal of a homeowners' insurance policy that provides coverage on a replacement cost basis constitutes making a statement with respect to the business of insurance which is misleading and which by the exercise of reasonable care should be known to be misleading, pursuant to [Insurance Code section 790.03](#).

(k) When an insurer identifies one or more specific sources or tools that a broker-agent must use to create an estimate of replacement cost,

- (1) the insurer shall prescribe complete written procedures to be followed by broker-agents when they use the sources or tools,
- (2) the insurer shall provide the broker-agent with the training and written training materials necessary to properly utilize the sources or tools according to the insurer's prescribed procedures, and
- (3) the insurer, and not the broker-agent, shall be responsible for any noncompliance with this Section 2695.183 that results from the failure of the estimate to satisfy the requirements of subdivisions (a) through (e), unless that noncompliance results from failure by the broker-agent to follow the insurer's prescribed written procedures when using the source or tool.
- (l) This Section 2695.183 applies to all communications by a licensee, verbal or written, with the sole exception of internal communications within an insurer, or confidential communications between an insurer and its contractor, that concern the insurer's underwriting decisions and that never come to the attention of an applicant or insured.
- (m) No provision of this article shall be construed as requiring a licensee to estimate replacement cost or to set or recommend a policy limit to an applicant or insured. No provision of this article shall be construed as requiring a licensee to advise the applicant or insured as to the sufficiency of an estimate of replacement cost.
- (n) No provision of this article shall limit or preclude a licensee from providing and explaining the California Residential Property Insurance Disclosure, as cited in [Insurance Code section 10102](#), explaining the various forms of replacement cost coverage available to an applicant or insured, or explaining how replacement cost basis policies operate to pay claims.
- (o) No provision of this article shall limit or preclude an applicant or insured from obtaining his or her own estimate of replacement cost from an entity permitted to make such an estimate by [Insurance Code section 1749.85](#).
- (p) For purposes of this subdivision (p), "minimum amount of insurance" shall mean the lowest amount of insurance that an insurer requires to be purchased in order for the insurer to underwrite the coverage on a particular property, based upon an insurer's eligibility guidelines, underwriting practices and/or actuarial analysis. An insurer may communicate to an applicant or insured that an applicant or insured must purchase a minimum amount of insurance that does not comport with subdivisions (a) through (e) of this Section 2695.183; however, if the minimum amount of insurance that is communicated is based in whole or in part on an estimate of replacement value, the estimate of replacement value shall also be provided to the applicant or insured and shall comply with all applicable provisions of this article. Nothing in this article shall limit or preclude an insurer from agreeing to provide coverage for a policy limit that is greater than or less than an estimate of replacement cost provided pursuant to this article.
- (q) This article shall apply only to estimates of replacement value that are prepared, communicated or used by a licensee on or after June 27, 2011.

Note: Authority cited: [Sections 730, 790.03, 790.04, 790.10, 1749.7, 1749.85, 1861.05](#) and [2051.5, Insurance Code](#). Reference: [Sections 730, 790.03, 790.04, 735.5](#) and [1749.85, Insurance Code](#).

HISTORY

1. New section filed 12-29-2010; operative 6-27-2011 pursuant to [Government Code section 11343.4\(b\)](#) (Register 2010, No. 53).